**Service Agreements Questionnaire 2014**

***General***

|  |  |
| --- | --- |
| Name of Organisation |  |
| Type of organisation by Sector |  |
| Locality |  |
| Organisation contact e-mail  |  |
| Geographical cover  | ***Local*** [ ]  ***National*** [ ]  ***International*** [ ]  |
| Enrolled with the VO Commissioner? | ***YES*** [ ]  ***NO*** [ ] ***If Yes state VO number: VO/\_\_\_\_\_\_\_\_\_\_*** |

***Services***

|  |  |
| --- | --- |
| Does your organisation provide a particular s**ervice** to the ***general*** public? | ***Yes*** [ ]  ***No*** [ ]  |
| Did your organisation have a **Service Agreement** withapublic entity 2013? | ***Yes*** [ ]  ***No*** [ ]  |
| For how many years has your organisation been providing the particular **service** to the ***general*** public? | ***\_\_\_\_\_\_\_ years*** |
| For how many years has your organisation been engaged in a **Service Agreement** with the Government or a Public Entity? | ***\_\_\_\_\_\_\_ years*** |
| Did your organisation sign any other **Service Agreement** withpublic entity in 2014? | ***Yes*** [ ]  ***No*** [ ]  |
| Does your organisation feel that the **Service Agreement** is beneficial to the same organisation? | ***Yes*** [ ]  ***No*** [ ]  |
| Does your organisation feel that the **Service Agreement** is beneficial to the community? | ***Yes*** [ ]  ***No*** [ ]  |

*Below please insert any comments you may have through your organisation’s experience on the processes that* ***Service Agreements*** *are carried out from the application phase to the end of agreement so that any issues may be addressed and these agreements may be further improved for the future.*

***Comments (put down any comments, suggestions or difficulties below)***

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***The Malta Council for the Voluntary Sector thanks you for your service and for your feedback.***

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