The National Strategy on Volunteering - Moving Towards 2025

- Be inclusive where all volunteers and their organisations can claim ownership of the Strategy and may shape its direction for the future.
- Built on the knowledge and experience gained over the years by the sector and take into account both the local, European and international perspective and developments which are continuously taking place and shaping the reality around us.
- Have a clear action plan with measurable outcomes so that volunteers and the community in which they operate will benefit from the Strategy in a tangible way.
THE THREE PILLARS

- Focuses on three main pillars which are both independent yet still dependent on each other in their growth and functionality.
  - The **First Pillar** is the reality of the community in which the same community exists in Malta and Gozo today, with all the realities that affect the lives and the environment in which we live in.
  - This pillar looks into the setting up of coherent policies which, through their effective implementation, support communities in an active and effective manner to address realities, needs and aspirations.
... THE THREE PILLARS

- **Second Pillar** is the development of the first National Volunteer Strategy to compliment both decades of work undertaken by the sector as well as reflect the newly amended legislation that regulates the same sector.

- The newly amended VO Act requires that such a Strategy is put in place in order to support and promote the VO Sector in its operation in respect of the established legislations while creating the tools, administrative frameworks and financial support for the sector to work within such legislation.
...THE THREE PILLARS

- The **Third Pillar** is the Government’s policy for greater democratic participation, equitable economic and social progress for all, and inclusive participation.

- This direction is already enacted in the newly amended VO Act 2018 where the framework for more democratization has been embedded in the law, which now needs to cascade in the various Government policies and initiatives which relate to and effect the VO Sector.
This document establishes an agreement between the Government and the Malta Council for the Voluntary Sector on behalf of the voluntary sector in Malta. It is dependent upon the policies and procedures to which the Government commits itself in this document.

The Malta Council for the Voluntary Sector will agree upon an action plan setting out specific measures for implementing the Strategy, including the targets and timetable against which this is to be measured.

A review of the implementation and impact of the Strategy and action plan will be conducted annually and a report submitted to the Minister with responsibility for the voluntary sector in Malta.
2. AIMS OF THE STRATEGY

- To encourage good practice and co-operative methods of decision making and for reviewing performance, particularly where organisations receive Government finance as service providers.
- To encourage voluntary organisations and charities through co-operation and training as well as through financial support.
- To encourage the work of umbrella organisations (platforms) and co-operation between such organisations.
- To encourage volunteering initiatives and the idea that voluntary activity is an essential part of citizenship.
- To recognise specific needs and special contributions made by groupings of voluntary organisations in the community.
... AIMS OF THE STRATEGY

- To encourage a growth in the contribution of different age groups. Voluntary activity must be seen as a part of citizenship for young people while the contribution of older people, who bring to bear a lifetime's experience, should not be underestimated. While many organisations depend on the commitment of their older members and while many young people contribute zeal and energy, the fact is that the potential is not being realised to the full at either end of the age range.

- To ensure that Government is measuring and recognising things that really matter, both within Government and between Government and voluntary organisations.

- To review the co-ordination of Government relationships with the voluntary sector across departments.

- To assess carefully, in consultation with the voluntary sector, the potential impact of policy changes upon the sector.
The creation of a civil society which:

- Offers equality of opportunity to all its members regardless of race, colour, sex, sexual orientation, age, marital status, disability, language preference, religion or family/domestic responsibilities;
- Is inclusive and enables people to participate in all its economic, social and cultural activities;
- Empowers people to participate in the development of their communities;
- Relies on people's voluntary action to foster community leadership and enhance local democracy;
- Comprise public, private and voluntary sectors and its problems best addressed through partnership between them.
4. RECOGNITION

- The Government recognises:
  - the wide scope and diversity of voluntary activity across the whole spectrum of public life; the contribution voluntary and community organisations and volunteers make to the economic, social, environmental and cultural life in Malta; and the role they play in formulating and delivering public policy;
  - that voluntary and community organisations are independent organisations which determine their own priorities and manage their own affairs;
  - that volunteering is the commitment of time and energy for the benefit of society and the community; the environment; or individuals outside one's immediate family. It is undertaken freely and by choice, without concern for financial gain;
  - that voluntary organisations have an obligation to represent the interests of their constituents;
  - that voluntary organisations operate within the principles upon which they are founded, and are accountable to their members and the individuals and communities with whom they work.
The Malta Council for the Voluntary Sector on behalf of the voluntary sector recognises:

- the important strategic role that the Government plays in the development and delivery of public policy and services.
- the legal and financial framework within which the Government operates.
- their responsibility to be accountable to the different parties that have an interest in their work, including:
  - their members;
  - the people who use their services;
  - the communities in which they work in;
  - the general public and funding bodies that support their work;
  - the Commissioner for Voluntary Organisations which is the regulatory body that oversee their activities.
5. **COMMITMENT**

- The Government is committed to:
  - designate a Minister to have responsibility for the interests of volunteers and voluntary organisations;
  - developing, in consultation with the voluntary sector:
    - a policy on working in partnership with voluntary organisations and measures to support this;
    - a policy on volunteering and measures to promote volunteering;
    - a policy on community development and measures to promote it;
    - a policy to have all funds directed to the Voluntary Sector falling under the responsibility of MCVS.

- The Malta Council on behalf of the voluntary organisations is committed to:
  - having clearly defined procedures and structures that enable VOs to fulfil their obligations on accountability and fair and transparent entitlement to funds.
6. REPRESENTATION

The Government is committed to:

- setting out agreed procedures for consultation on policy changes and new policy developments which affect voluntary organisations and/or volunteering interests which include:
  - opportunities for ongoing discussion between voluntary organisations and volunteering interests and Government Departments to foster early understanding and involvement in policy development;
  - consultation arrangements that normally allow adequate time for wider consultation with networks and service users;
  - the role of umbrella bodies and intermediaries in facilitating consultation;
  - feedback to respondents on the replies to and outcomes of the consultation;
  - opportunities for the sector to continue to be involved at the implementation and evaluation stages of the policy.
Voluntary organisations are committed to:

- defining and demonstrating how they represent their stated beneficiaries/clients;
- consulting their beneficiaries/clients and accurately representing their views when presenting a case to Government or responding to Government consultations;
- ensuring that the information they present to Government is accurate and that research has been conducted in an objective and unbiased manner;
- having regard for the Commissioner for Voluntary Organisations, who is the regulatory body that governs voluntary organisations, when campaigning on behalf of their beneficiaries/clients.
7. **PARTNERSHIP**

The Government is committed to:

- setting out arrangements for working in partnership with voluntary and community organisations and with volunteering interests in the voluntary, statutory and private sectors in all relevant policy areas;
- promoting partnerships between public and voluntary sectors through its policies and funding strategies;
- promoting the role of the voluntary sector throughout the public sector including Non-Departmental Public Bodies;
- encouraging public bodies to designate a senior official to have responsibility for relations with the voluntary sector;
- promoting the spirit and principles of the Strategy to Local Councils through the Association for Local Councils;
- dialogue with organisations on the development of their long-term objectives.
- proofing of all significant policy changes across all policy areas for their impact on the voluntary sector, volunteering and community interests.
Voluntary and community organisations and volunteering interests are committed to:

- developing a partnership approach with government and its agencies in areas of common benefit;
- co-operating with government departments in setting out joint working arrangements;
- taking a proactive approach to informing Government of developments in their work that may be relevant to the formulation of policy and practice;
- assisting Government to extend the reach of its information sources and partners, particularly amongst under-represented sections of society;
- developing and sharing innovative approaches to service delivery based on the needs and circumstances of the service users;
- providing high quality, cost effective services with systems to assure quality and accountability to the people who use them.
8. **RESOURCES**

The Government is committed to establishing and maintaining procedures to ensure accepted best practice in the administration of its grant schemes and those of agencies which administer funds on its behalf, including:

- clarity in the objectives of grant schemes and their eligibility criteria;
- transparency and objectivity in the administrative and assessment procedures;
- consistency between funding programmes;
- arrangements that assist voluntary organisations to meet their legal and regulatory obligations;
- arrangements for agreeing meaningful objectives and performance indicators, commensurate with the level of funding, by which an organisation is to be monitored and evaluated;
- progress towards three year funding arrangements for core-grants as a means of promoting effective long-term planning;
- effective arrangements for co-operating between departments over grant aid for activities that do not readily fit within one department’s responsibilities;
- targeting resources effectively.
The voluntary sector is committed to pursuing acknowledged codes of good practice on the use and administration of public funds appropriate to the scale of funding and operation covering:

- clear and effective employment policies, management arrangements and procedures;
- effective and proportionate systems for the management, control, accountability, propriety and audit of finances;
- systems for planning and implementation of work programmes;
- systems for monitoring and evaluation of activities against agreed objectives and key performance indicators;
- systems for quality assurance and accountability to users, including complaints procedures;
- policies for ensuring equality of opportunity in both employment practice and service provision;
- public acknowledgement of Government support.
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THANK YOU